

## We are a cashless venue.

We accept credit cards, Apple Pay and Google Pay. If you bring cash, please utilize our Cash to Card kiosk located at the Gondola entrance or in the Gift Shop on top of the mountain. This kiosk will convert your cash to a debit Mastercard for use throughout the property. There are no fees and the debit card can be used anywhere Mastercard is accepted. Sorry, we do not accept personal checks.

#### **Cash to Card Process:**

- To obtain a Cash to Card Mastercard debit card, the purchaser must use a home or cell phone number to make the purchase at the kiosk
  - If a cell phone is used, a text message will be sent with a link to register the card and a second link to quickly view the balance
  - A QR code on the back of the card can also be scanned to view the balance
  - o Or the balance can be checked on the Mobile Money kiosk
- The phone number used for purchase is also used for verifying the cardholder if assistance is needed from the card issuing company (Akimbo)
- Registration of the Mastercard debit card is recommended, however not required to use the card
- If the card is not registered and lost or stolen, it is like cash and will not be replaced by the card issuer
- If a card is registered, the card can be reissued or reloaded and linked to other accounts to transfer funds as desired
- Any issues using the Cash to Card Mastercard, completing a transaction, or getting the balance on the card; call Akimbo Support 855-449-2273 or go to <a href="https://www.akimbocard.com">www.akimbocard.com</a>

### **Other Options:**

#### E-Gift Card

- If you or your child doesn't have a cell phone or home phone you want to use, we recommend purchasing an e-gift card on our website: <a href="https://www.glenwoodcaverns.com/?keyword=giftcards">https://www.glenwoodcaverns.com/?keyword=giftcards</a>
- Once the e-gift card is purchased, either print off the email with barcode and PIN for the child to use in the Park, or forward the email to the child for use, or have them take a picture of the barcode and PIN if they do have a phone
- You can check the balance or reload your e-gift card on our website: <a href="https://www.glenwoodcaverns.com/park-info/tickets/?keyword=gift\_card\_reload">https://www.glenwoodcaverns.com/park-info/tickets/?keyword=gift\_card\_reload</a>

# Physical Gift Card

- If you are nearby, stop by the Gondola Ticket Office to purchase a physical gift card that can be used in our Restaurant, Gift Shop, or Photo locations (excluding the self-serve photo booth, and Freedom Mobile food ordering)

Quarters are still accepted at these select locations for a limited time:

- Shooting Gallery
- Quarter lockers by the Alpine Coaster and Cave entrances
- Penny Press in the Gift Shop
- View Finders on the Viewing Deck

Our change machine near the Shooting Gallery can provide quarters for five- or one-dollar bills.